

Subject: Summary List of Actions

Report to: Transport Committee

Report of: Executive Director of Secretariat

Date: 3 November 2010

This report will be considered in public

1. Summary

- 1.1 This report sets out the completed and outstanding actions arising from previous meetings of the Transport Committee.

2. Recommendation

- 2.1 **That the Committee notes the completed and outstanding actions arising from previous meetings of the Committee.**

Action arising from the Committee meeting on 12 October 2010

Item	Topic	Status	Person
6.	<p>The Barclays Cycle Superhighways and Cycle Hire Scheme</p> <p>To provide the Committee with the following additional information:</p> <p>a) The amount of funding provided to boroughs for cycle training relating to the cycle hire scheme and the number of people who have so far participated in this training;</p> <p>b) What contribution the cycle hire scheme and superhighways are expected to make to the Mayor's target for 5 per cent of all journeys to be undertaken by bike by 2025 and what else is expected to contribute;</p>	In progress.	Managing Director for Surface Transport, TfL

Item	Topic	Status	Person
	<p>c) Details of any action TfL has taken or will take to improve the telephone helpline so users of the cycle hire scheme who call whilst using the cycles get quicker responses; and</p> <p>d) A list of boroughs which TfL has been in contact with about possible expansion of the cycle hire scheme.</p>		
6.	<p>The Barclays Cycle Superhighways and Cycle Hire Scheme</p> <p>To provide the Committee with the following additional information:</p> <p>a) The current average number of calls per days to the contact centre: the average call wait time; the average hold time for a response; and the average proportion of calls each day requiring call-backs because the issues cannot be resolved immediately; and</p> <p>b) The number of non-electric vehicles currently being used to help redistribute cycle hire bikes and the date by when these will cease to be used.</p>	In progress.	Managing Director of Serco Transport
7.	<p>Follow-Up Work for Rapporteurship Report: Streets Ahead - Relieving congestion on Oxford Street, Regent Street and Bond Street</p> <p>That the rapporteur Victoria Borwick AM, in consultation with party Group Leads, sends a follow up letter to TfL on its response to the Committee's report, <i>Streets Ahead – Relieving congestion on Oxford Street, Regent Street and Bond Street</i>.</p>	Dealt with at Item 5 of this agenda.	Victoria Borwick AM

Action arising from the Committee meeting on 9 September 2010

Item	Topic	Status	Person
7.	<p>Accessibility on the Transport Network</p> <p>That the Committee be supplied with the following additional information:</p> <ul style="list-style-type: none"> a) Any mechanisms TfL has in place to provide for staff across all its transport modes, including Tube, buses and Overground rail, and other relevant organisations such as Network Rail and ATOC, to work together to plan improvements to accessibility, particularly at interchange stations. b) The weight/people capacity of the lifts at Stratford regional station. c) TfL's projection of the number of people in London with reduced mobility in 2031 and the basis for this projection including any estimate of the number of elderly people in London in 2031. d) Any proposed changes to the disability and diversity awareness training for bus drivers following our feedback. e) The minimum length of kerbside space required to ensure a bus stop is accessible. f) The improvements being made to TfL's Journey Planner to assist people with reduced mobility plan their journeys including any provision of information about accessible Network Rail Overground stations. g) Why is a wheelchair user not allowed to use their own ramp to board or disembark from a train at an unstaffed Tube station? In determining the scope for any new Tube trains, is TfL considering designs that allow the use of self-operated ramps? h) What, if any, action is TfL taking to help ensure 'help points' at stations are accessible to people who may not be able to press the buttons and/or have speech impairments? i) What are TfL's plans for creating more humps on platforms at Tube stations? Which stations are TfL's priorities for the installation of humps? j) Would TfL expect London Underground staff to provide physical support to a wheelchair user to help them board or disembark from a 	Attached as Appendix 1.	Strategy and Commercial Director, London Underground

Item	Topic	Status	Person
	train? k) What is the scope for installing a ramp into/out of the foot tunnel at Kew Gardens station to help people with reduced mobility access Kew Gardens from this station?		

List of appendices to this report:

Appendix 1 – Response of the Strategy and Commercial Director, London Underground

Local Government (Access to Information) Act 1985

List of Background Papers: Minutes of the Committee meetings on 9 September and 12 October 2010.

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